

CONSUMER DISCLOSURES

The US government requires institutions which offer US federal student loans to disclose the following consumer information.

1. Student financial aid information

Information about all financial assistance available at City St George's, University of London (CSG) students can be found on our [Fees and Funding](#) section of the website.

[Further information on US Federal Student Loans can be found on our page dedicated for American students](#), this page covers the following information:

- How to apply
- Cost of Attendance
- Satisfactory Academic Progress regulations for students in receipt of Federal Aid
- Return to Title IV (R2T4) procedure related to Leaves of Absence (LOA) and Withdrawals

Students must hold a high school diploma or equivalent. Not all CSG courses are eligible for US Federal Aid loans including but not limited to: Nursing, Medicine, distance/remote learning courses, modular and short courses, courses which are less than 50% of the full-time equivalent, courses offered at non-City St George's sites, full/partial attendance and/or study leave in the USA, non-degree courses - except the following non-degree courses: [Bar Vocational Studies](#), [Graduate Diploma in Law](#) and [Solicitor's Practice Programme](#). Students are required to comply with the CSG Terms and Conditions for US Federal Aid.

2. Entrance and exit counselling for student loan borrowers

Entrance and Exit Counselling must be completed at the set times. All students must complete [entrance counselling](#) prior to any funds being requested from the U.S. Department of Education. All students must complete [exit counselling](#) during their last term of the academic year. If students withdraw early from their course, they must complete exit counselling and any unearned funding must be returned to the U.S. Department of Education – please see the City Return of US Federal Student Loans Title IV Policy for full details.

3. Facilities and services available to students with disabilities

Information about services and support available for students with disabilities, neurodiversity and/or dyslexia is available from the [Student Health and Wellbeing Team](#) section of our website.

4. Cost of Attendance

US Direct Loans are capped at the Cost of Attendance which is the combined cost of a student's tuition fees, living expenses and course materials as set by CSG. The student guide to applying for US Direct Loans at CSG provides a breakdown of the living expenses and course materials. Students can explore the [accommodation and housing](#) options at CSG.

5. Drug and alcohol abuse

The University catering facilities include a bar that is licensed for students aged 18 years and over. If living in CSG nominated hall, students will be issued with a resident handbook, for further information please contact the [Accommodation Team](#). The US Higher Education Act of 1965 provides detailed information on penalties associated with drug-related offences.

6. Textbook information

Information about any required and recommended materials for your course will be provided to you by your CSG Academic School. Should you require specific information about textbooks, please contact your Department for advice.

7. Return of Title IV (US Federal Student Loans) Policy

Please see the Return of Title IV (US Federal Student Loans). Procedures for withdrawal are available from your Course Officer and [Student Support Services](#).

8. Academic programme information

Information about current course and programmes available at CSG can be found on [courses main page](#). Any changes in our academic programmes will be communicated by the relevant department.

9. Courses not eligible for Federal Aid:

These include but are not limited to: Nursing, Medicine, distance/remote learning courses, modular and short courses, courses which are less than 50% of the full-time equivalent, courses offered at non-City St George's sites, full/partial attendance and/or study leave in the USA, non-degree courses - except the following non-degree courses: [Bar Vocational Studies](#), [Graduate Diploma in Law](#) and [Solicitor's Practice Programme](#) - for information about the Gainful Employment statistics of these courses, please visit the course pages.

10. Transfer of credit policies and articulation agreements

It is possible to transfer credits from other universities and the relevant information is available within our [Senate Regulations](#) on the website.

11. Copyright infringement policies and sanctions (including computer use and file sharing)

Our policy on [copyright infringement](#) provides full details. CSG's regulations about [plagiarism and academic misconduct](#) are available from the CSG Student Hub.

12. School and programme accreditation, approval or licensure

In the UK, the power to award degrees is regulated by law and the Privy Council is responsible for the granting of degree awarding powers and university titles. The University's power to award degrees derives from Section 214 of the Education Reform Act 1988. CSG is one of the degree-awarding bodies recognised under that Act. You can view the current list of recognised bodies at the guide provided by the Government. If an individual course is accredited by a professional or regulatory body, this will be listed on the relevant programme specification.

13. Completion/graduation and transfer-out rates for students receiving athletically related student aid

No athletically related student aid has been received so far by any of our students. Even when the institution gets the first student(s) getting this type of funding, no data would be made publicly available due to the possibility of easily identifying the concerned student(s).

14. Retention rate Information

CSG retention rate is available on the [HESA](#) website.

15. Completion/graduation and transfer-out rates

Information on the CSG's completion and transfer-out rates is available on the [HESA](#) website. Due to the very low non-continuation rate, CSG is unable to supply a breakdown of completion or transfer-out rates by gender, ethnicity or recipients of need-based subsidised loans, as this may reveal personally identifiable information about an individual student, which would make the University in breach of the GDPR regulations.

16. Placement in employment, types of graduate and professional education in which the school's graduates enrol and job placement rates

The Destination of Leavers from Higher Education (DLHE) survey is available on the [HESA](#) website. The timeframes and methodology associated with this survey are also explained on this website. Further information is available from our [Careers Service](#) webpage.

17. Intercollegiate athletic program participation rates and financial support data

Currently, CSG does not run a course of this type.

18. Privacy of student records

Our [Data Protection Privacy Notice](#) outlines your rights under the Data Protection Act 1998. [Please contact the Information Compliance Team for further information.](#)

19. Student loan information published by the US Department of Education

CSG will provide information published by the US Department of Education to students at any time that information regarding loan availability is requested, including the rights and responsibilities of students and schools under Title IV, HEA loan programs.

21. National Student Loan Database System (NSLDS)

Where a federal loan is taken out at CSG, the institution will submit the details to NSLDS and this data will be accessible to guarantee agencies, lenders and schools determined to be authorized users of the data system.

22. Private education loan disclosures

Most students at CSG are eligible for federal loans; these loans offer better interest rates and repayment terms than private loans. However, students who are not eligible for federal loans or cannot cover the full cost of attendance with federal loans can apply for private loans. [Please see our US loan web page for further details.](#)

23. Code of conduct for education loans

In order to comply with federal loans' regulations, CSG does not work with recruitment agents in the USA.

24. Equality, Diversity and Inclusion Data

[Staff and student data.](#)

25. Misrepresentation (34 CFR 668 subpart F) concerning an eligible institution:

CSG is committed to not engaging in any aspect of misrepresentation as identified as follows:

34 CFR § 668.72 - Nature of educational program.

34 CFR § 668.73 - Nature of financial charges.

34 CFR § 668.74 - Employability of graduates.

Further information about consumer disclosures can be accessed by contacting the [Student Funding Team](#).